

# Peter Johnston

Writer/Support Specialist

610-574-8002

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## WRITING EXPERIENCE

### “6 Degrees with Mike Rowe”, Discovery — *Story Editor*

2019-2021

- Wrote two full length episodes
- Helped develop the overall voice of the show/joke guidelines within the writer’s room

### Story Pirates — *Writer/Director/Cast*

2017 - Present

- Wrote and performed on multiple episodes of the Gimlet Media produced podcast
- Performed and directed multiple local and national tours
- Assisted in yearly casting calls and made final decisions regarding casting

## ADDITIONAL WORK EXPERIENCE

### Mediaocean, New York — *CX Analyst*

August 2020 - Present

- Currently leading a revamp of US Support FAQs
- Provide technical support via chat, email, and phone
- Work with engineering and product teams to make product adjustments and create product documentation

### Yext, New York — *Enterprise Support Specialist*

September 2015 - June 2017

- Developed style and product guides for Farmers Insurance national content approval process
- Created and maintained client “Training Call” schedule database for ~1,000 clients
- Worked with product and engineering teams to fix technical issues with software

## EDUCATION

### Skidmore College, Saratoga Springs, NY — *B.S in Theater*

AUGUST 2010 - MAY 2014

## PRODUCT KNOWLEDGE

Twine; Inkle; UE5; Godot; Jira; Final Draft; Articy; Office; Teams; Google Docs; Slack; Zendesk; Discord; Garageband; Mediaocean Prisma certified; comfortable in both Mac and PC environments

## EXPERTISE

Developed style and product guides for both Tech and TV

Writer’s Room experience

Flexible working within multiple genres

Able to give/receive feedback and quickly implement it

## EDUCATION/TRAINING

Playcrafting

Games for Social Change 2021

Narrative Design Masterclass

Susan O’Connor 2021

Upright Citizens Brigade

Improv Student and House Team Member 2014–2020

British American Drama Academy

Shakespeare Program 2013

